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Call Centers and the Global Division of Labor Andrew J.R. Stevens  
2014-03-26 Call centers have come, in the last three decades, to define the interaction between corporations, governments, and other institutions and their respective customers, citizens, and members. The offshoring and outsourcing of call center employment, part of the larger information technology and information-technology-enabled services sectors, continues to be a growing practice amongst governments and corporations in their attempts at controlling costs and providing new services. While incredible advances in technology have permitted the use of distant and "offshore" labor forces, the grander reshaping of an international political economy of communications has allowed for the acceleration of these processes. New and established labor unions have responded to these changes in the global regimes of work by seeking to organize call center workers. These efforts have been assisted by a range of forces, not least of which is the condition of work itself, but also attempts by global union federations to build a bridge between international unionism and local organizing campaigns in the Global South and Global North. Through an examination of trade union interventions in the call center industries located in Canada and India, this book contributes to research on post-industrial employment by using political economy as a juncture between development studies, the sociology of work, and labor studies.

**Cambridge O Level Principles of Accounts** Catherine Coucom  
2012-06-28 Cambridge O Level Principles of Accounts has been designed specifically to meet the requirements of the Cambridge syllabus. Cambridge O Level Principles of Accounts has been written specifically for the Cambridge O Level Accounting syllabus. Accounting principles and practices have been explained in simple language to enhance the accessibility of the contents to students whose first language is not English. The book reflects the changes in the O Level Principles of Accounts syllabus and applies international accounting terminology.

**The Future of the Global Financial System: Downfall or Harmony** Elena G. Popkova  
2018-11-03 This book gathers the best papers presented at the conference "The Future of the Global Financial System: Downfall or Harmony", which took place in Limassol, Cyprus on April 13-14, 2018. Organized by the Institute of Scientific Communications (Volgograd, Russia), the conference chiefly focused on reassessing the role and meaning of the global financial system in the modern global economy in light of the crisis that began in 2008 and can still be observed in many countries, and on developing conceptual and applied recommendations on spurring the development of the global financial system. All works underwent peer-review and conform to strict criteria, including a high level of originality (more than 90%), elements of scientific novelty, contribution to the development of economic science, and broad possibilities for practical application. The target audience of this scientific work includes postgraduates, lecturers at higher educational establishments, and researchers studying the modern global financial system. Based on the authors' conclusions and results, readers will be equipped to pursue their own scientific research. The topics addressed include (but are not limited to) the following issues, which are interesting for modern economic science and practice: financial globalization, the role of finances in the global economy, perspectives of transition in the financial system from part of the infrastructure to a new vector of development in the global economy in the 21st century, reasons for the crisis of the modern financial system and ways of overcoming it, problems and perspectives regarding the harmonization of the global financial system, and scenarios of development for the global financial system. The content is divided into the following parts: development of financial systems at the micro-, meso- and macro-levels, financial infrastructure of the modern economy, legal issues of development of the modern financial system, and management of the global financial system.

**Managing Knowledge Intensive Entrepreneurship** Maureen McKelvey  
2013 This original and exciting work differs from existing books on entrepreneurship by focusing specifically on the relationship between knowledge and entrepreneurship. The book uniquely combines an academic review of theoretical and empirical contributions with an analysis of the practical implications for engaging in and learning about venture creation. The authors concentrate on specific types of firms reliant upon advanced knowledge and show how a systemic perspective of entrepreneurship is required, involving design thinking, in order to capture the relationships between individual, venture and eco-system. *Managing Knowledge Intensive Entrepreneurship* will be insightful for academics and practitioners, as well as advanced students on entrepreneurship courses.

**Cambridge International AS and A Level Business Studies Revision Guide** Sandie Harrison  
2013-10-25 Get your best grades with this Cambridge International AS and A Level Business Studies Revision Guide. - Manage your own revision with step-by-step support from experienced examiners Sandie Harrison and David Milner - Maintain an appropriate international focus in exams with examples and case studies from around the world - Get the top marks by applying business studies terms accurately with the help of definitions and key words Use the Revision Guide to prepare for the big day: - Plan and pace your revision with the revision planner- Use the expert tips to clarify key points - Test yourself with rapid-fire questions and answers and tick off each topic as you complete it - Practise your exam skills with exam-style questions Also available: Cambridge International AS and A Level Business Studies textbook by Malcolm Surridge and Andrew Gillespie (ISBN: 9781444181395). This title has not been through the Cambridge endorsement process.

**Cambridge International AS and A Level Business Revision Guide** Peter Stimpson  
2017-02-28 Cambridge International AS and A Level Business Revision Guide helps students apply their knowledge, understanding and skills to succeed in their course. This endorsed Cambridge International AS and A Level Business Revision Guide has been designed to further develop students' skills for the Cambridge International AS and A Level Business course. Revised to meet the latest syllabus (9609) this book is packed full of guidance to reinforce students' understanding and skills to succeed in their course. Written by experienced examiners this Revision Guide is perfect for international learners and accompanies the Cambridge International AS and A Level Business Coursebook (third edition).

**Chad Investment and Business Guide Volume 1 Strategic and Practical Information** IBP USA  
2013-08 Chad Investment and Business Guide - Strategic and Practical Information

**Making land work** Great Britain: Law Commission  
2011-06-08 In this report, the Law Commission makes recommendations to simplify, modernise and enhance the law of easements, covenants and profits à prendre. These rights are essential to the effective use of land and are relied upon by a significant proportion of property owners in England and Wales. Parts of the current law are ancient, contradictory and unfit for modern society. The report recommends reform where it is needed, while preserving those aspects of the law that function as they should. The recommendations would not affect the validity and enforceability of existing rights. The reforms would: make it possible for the benefit and burden of positive obligations to be enforced by and against subsequent owners; simplify and make clearer the rules relating to the acquisition of easements by prescription (or long use of land) and implication, as well as the termination of easements by abandonment; give greater flexibility to developers to establish the webs of rights and obligations that allow modern estates to function; facilitate the creation of easements that allow a substantial use of land by the benefiting owner (for example, rights to park a car); expand the jurisdiction of the Lands Chamber of the

Upper Tribunal to allow for the discharge and modification of easements and profits created post-reform.

**Handbook of Research on Digital Transformation and Challenges to Data Security and Privacy** Anunciação, Pedro Fernandes

2021-02-19 Heavily dominated by the sector of information and communication technologies, economic organizations pursue digital transformation as a differentiating factor and source of competitive advantage. Understanding the challenges of digital transformation is critical to managers to ensure business sustainability. However, there are some problems, such as architecture, security, and reliability, among others, that bring with them the need for studies and investments in this area to avoid significant financial losses. Digital transformation encompasses and challenges many areas, such as business models, organizational structures, human privacy, management, and more, creating a need to investigate the challenges associated with it to create a roadmap for this new digital transformation era. The Handbook of Research on Digital Transformation and Challenges to Data Security and Privacy presents the main challenges of digital transformation and the threats it poses to information security and privacy, as well as models that can contribute to solving these challenges in economic organizations. While highlighting topics such as information systems, digital trends, and information governance, this book is ideally intended for managers, data analysts, cybersecurity professionals, IT specialists, practitioners, researchers, academicians, and students working in fields that include digital transformation, information management, information security, information system reliability, business continuity, and data protection.

**Ensuring Respect for International Humanitarian Law** Eve

Massingham 2020-07-20 This book explores the nature and scope of the provision requiring States to 'ensure respect' for international humanitarian law (IHL) contained within Common Article 1 of the 1949 Geneva Conventions. It examines the interpretation and application of this provision in a range of contexts, both thematic and country-specific. Accepting the clearly articulated notion of 'respect' for IHL, it builds on the existing literature studying the meaning of 'ensure respect' and outlines an understanding of the concept in situations such as enacting implementing legislation, diplomatic interactions, regulating private actors, targeting, detaining persons under IHL in non-international armed conflict, protecting civilians (including internally displaced populations) and prosecuting war crimes. It also considers topical issues such as counter-terrorism and foreign fighting. The book will be a valuable resource for practitioners, academics and researchers. It provides much needed practical reflection for States as to what ensuring respect entails, so that governments are able to address these obligations.

**Managing Social Media and Consumerism** . Rajagopal 2013-09-20

Categorically reviews the theories of communication, best practices in social media and previous research, and analyzes the corporate involvement towards strategic and tactical stewardship in serving customer-centric business requirements.

*Reconceptualising Global Finance and its Regulation* Ross P. Buckley

2016-03-11 The current global financial system may not withstand the next global financial crisis. In order to promote the resilience and stability of our global financial system against future shocks and crises, a fundamental reconceptualisation of financial regulation is necessary. This reconceptualisation must begin with a deep understanding of how today's financial markets, regulatory initiatives and laws operate and interact at the global level. This book undertakes a comprehensive analysis of such diverse areas as regulation of financial stability, modes of supply of financial services, market infrastructure, fractional reserve banking, modes of production of global regulatory standards and the pressing need to reform financial sector ethics and culture. Based on this analysis, *Reconceptualising Global Finance and its Regulation* proposes realistic reform initiatives, which will be of primary interest to regulatory and banking legal practitioners, policy makers, scholars, research students and think tanks.

OCR Business Studies for A2 Ian Marcousé 2009-06-01 OCR Business Studies for A2 is the natural next step for students who have followed either OCR Business Studies for AS by Ian Marcousé or OCR Business Studies for AS by Andy Mottershead, Steve Challoner and Alex Grant. OCR Business Studies for A2: - puts the theory in context and aids students' understanding with a wide range of up-to-date real life examples - ensures students are able to apply concepts appropriately with extensive use of case studies - gives useful advice on what students should and shouldn't do to be successful exams with 'Examiner's Voice'

feature OCR Business Studies for A2, Teacher's Resource CD-ROM (ISBN: 9780340982099) has answers to all the questions and activities from the textbook and can be purchased separately. For more information go to: [www.hoddereducation.co.uk/business](http://www.hoddereducation.co.uk/business)

*Commerce Business Daily* 1997-12-31

**Sixteenth Census of the United States, 1940** 1943

**The Digital Transformation of Logistics** Mac Sullivan 2021-04-06

The digital transformation is in full swing and fundamentally changes how we live, work, and communicate with each other. From retail to finance, many industries see an inflow of new technologies, disruption through innovative platform business models, and employees struggling to cope with the significant shifts occurring. This Fourth Industrial Revolution is predicted to also transform Logistics and Supply Chain Management, with delivery systems becoming automated, smart networks created everywhere, and data being collected and analyzed universally. The Digital Transformation of Logistics: Demystifying Impacts of the Fourth Industrial Revolution provides a holistic overview of this vital subject clouded by buzz, hype, and misinformation. The book is divided into three themed-sections: Technologies such as self-driving cars or virtual reality are not only electrifying science fiction lovers anymore, but are also increasingly presented as cure-all remedies to supply chain challenges. In *The Digital Transformation of Logistics: Demystifying Impacts of the Fourth Industrial Revolution*, the authors peel back the layers of excitement that have grown around new technologies such as the Internet of Things (IoT), 3D printing, Robotic Process Automation (RPA), Blockchain or Cloud computing, and show use cases that give a glimpse about the fascinating future we can expect. Platforms that allow businesses to centrally acquire and manage their logistics services disrupt an industry that has been relationship-based for centuries. The authors discuss smart contracts, which are one of the most exciting applications of Blockchain, Software as a Service (SaaS) offerings for freight procurement, where numerous data sources can be integrated and decision-making processes automated, and marine terminal operating systems as an integral node for shipments. In *The Digital Transformation of Logistics: Demystifying Impacts of the Fourth Industrial Revolution*, insights are shared into the cold chain industry where companies respond to increasing quality demands, and how European governments are innovatively responding to challenges of cross-border eCommerce. People are a vital element of the digital transformation and must be on board to drive change. The Digital Transformation of Logistics: Demystifying Impacts of the Fourth Industrial Revolution explains how executives can create sustainable impact and how competencies can be managed in the digital age - especially for sales executives who require urgent upskilling to remain relevant. Best practices are shared for organizational culture change, drawing on studies among senior leaders from the US, Singapore, Thailand, and Australia, and for managing strategic alliances with logistics service providers to offset risks and create cross-functional, cross-company transparency. The Digital Transformation of Logistics: Demystifying Impacts of the Fourth Industrial Revolution provides realistic insights, a ready-to-use knowledge base, and a working vocabulary about current activities and emerging trends of the Logistics industry. Intended readers are supply chain professionals working for manufacturing, trading, and freight forwarding companies as well as students and all interested parties.

**Growth and Cycles in Australia's Wine Industry** Kym Anderson 2015

A Statistical Compendium, 1843 to 2013

**Chad Business Law Handbook Volume 1 Strategic Information**

**and Basic Laws** IBP USA 2013-08 Chad Business Law Handbook - Strategic Information and Basic Laws

**Sustainable Growth in Global Markets** Rajagopal 2016-04-08

*Sustainable Growth in Global Markets* provides a comprehensive introduction to the concept of market and business management outside the domestic market. It covers complex elements of market management, analysing behavioural theories such as theory of comparative advantage, theories of macro and micro marketing economics, socio-cultural theories, and various contemporary concepts of international business management. The book puts forward a broad foundation of the subject beginning with a discussion of the concept of market dynamics and followed by an analysis of the changing behaviour of markets and its components. The core discussion focuses upon the ability to do business in international markets, putting forward critical insights on the significance of leadership, building consumer value through innovation, tracking the external environment for organizational change as well as important emerging trends towards building an innovative venture.

**Accounting Higher** Scottish Qualifications Authority 2005-09 This volume of official SQA past papers is designed to help you prepare fully for your exams. It contains a wide variety of actual exam questions and helps you practise in all topic areas and build up your confidence.

Larmac Consolidated Index to the Constitution and Laws of California

2013 Matthew Bender & Company, Inc. 2012-12

**E-Business and Telecommunications** Mohammad S. Obaidat

2014-09-27 This book constitutes the refereed proceedings of the 10th International Joint Conference on E-Business and Telecommunications, ICETE 2013, held in Reykjavik, Iceland, in July 2013. ICETE is a joint international conference integrating four major areas of knowledge that are divided into six corresponding conferences: International Conference on Data Communication Networking, DCNET; International Conference on E-Business, ICE-B; International Conference on Optical Communication Systems, OPTICS; International Conference on Security and Cryptography, SECRYPT; International Conference on Wireless Information Systems, WINSYS; and International Conference on Signal Processing and Multimedia, SIGMAP. The 24 full papers presented were carefully reviewed and selected from 341 submissions. The papers cover the following key areas of e-business and telecommunications: data communication networking, e-business, optical communication systems, security and cryptography, signal processing and multimedia applications, wireless information networks and systems.

**Regulating Human Rights, Social Security, and Socio-Economic Structures in a Global Perspective** Alaverdov, Emilia 2022-06-24

The social security of a person in the modern world can only be ensured by a purposeful policy and actions of the state and society aimed at achieving it. This requires favorable socio-economic conditions and creating an effective personal security system protecting property and citizens. Human social security can be threatened by phenomena and processes that lead to drastic changes in the life of society and dangerous deformations that entail severe social consequences for the individual, social groups, and institutions. *Regulating Human Rights, Social Security, and Socio-Economic Structures in a Global Perspective* discusses the global regulation of human rights, social security, and socio-economic structures in an era of acute challenges and crises. It presents comprehensive research on political structures and the conflicts within causing challenges to individual identity and insecurity. Covering topics such as legal-socio studies, digital authoritarianism, and regional security, this premier reference source is an essential resource for government officials, politicians, geopolitical experts, economists, non-profit organizations, human rights advocates, libraries, students, researchers, and academicians.

*Survey of Current Business* 1961

**Recent Advances in Intelligent Technologies and Information Systems** Sugumaran, Vijayan 2014-10-31

The amount of data used in the business world has been growing at a rapid and exponential rate. These large volumes of data have led not only to the rise of big data analytics, but to the need for improvements and advancements in the management of it. *Recent Advances in Intelligent Technologies and Information Systems* brings together current practices and innovations in the management and processing of diverse big data sets through technological integration. Focusing on concepts such as semantic technologies, open source tools, and soft computing, this book is an integral reference source for professionals, researchers, and practitioners interested in the application of technological advancements.

*World Development Indicators 2013* World Bank 2013-04-01 *World Development Indicators* is the premier annual compilation of data on development. This year's edition was redesigned to allow users the convenience of easily linking to the latest data online.

*Maritime Economics* Alan Branch 2013-04-15 Now in its second edition *Maritime Economics* provides a valuable introduction to the organisation and workings of the global shipping industry. The author outlines the economic theory as well as many of the operational practicalities involved. Extensively revised for the new edition, the book has many clear illustrations and tables. Topics covered include: \* an overview of international trade \* Maritime Law \* economic organisation and principles \* financing ships and shipping companies \* market research and forecasting.

Intimate Relationships Across the Lifespan: Formation, Development, Enrichment, and Maintenance Abdul Khaleque Ph.D. 2018-02-08 This comprehensive research-based book is a next-generation study of intimate relationships that explores implications for health and well-being across cultures, genders, and traditional as well as non-traditional

relationships. • Explores intimate relationships across ages, cultures, traditional and non-traditional relationships • Details the effects of intimate relationships on health, well-being, and quality of life • Describes research tools and methods for assessing relationships • Explains intervention strategies for relationship problems

**Key Indicators for Asia and the Pacific 2021** Asian Development Bank 2021-08-24 This publication provides updated statistics on a comprehensive set of economic, financial, social, and environmental measures as well as select indicators for the Sustainable Development Goals (SDGs). The report covers the 49 regional members of ADB. It discusses trends in development progress and the challenges to achieving inclusive and sustainable economic growth across Asia and the Pacific. This 52nd edition discusses how the COVID-19 pandemic has intensified the challenges of meeting development targets, which needed urgent attention even before the global health crisis began. To put into practice the "leave no one behind" principle of the SDGs, the availability of more detailed and informative data is crucial. With the pandemic intensifying society's reliance on digital platforms for remote working and learning, as well as for shopping and entertainment, the 2021 report features a special supplement, *Capturing the Digital Economy: A Proposed Measurement Framework and Its Applications*, which is rooted in input-output analysis and uses readily available national accounts data. The study provides a sound basis on which to assess the relative importance of the digital economy in national and global production processes.

**Small Business Management and Entrepreneurship** David Stokes 2006 Now in its 5th edition this comprehensive, practically focused and highly accessible text explores the contexts, choices and strategies facing the small business venture, including extensive coverage of planning a new venture. Pedagogical features developed in response to market feedback include running case material to explore the same case situation from a number of different but interrelated angles, annotated further reading, new chapter-end real world case studies, learning objectives and linked chapter summaries - providing a student- and lecturer-friendly learning environment. Students on modules such as Personal Development and Effectiveness, Study Skills, Management Skills, Business Skills, Business Communication, Business Awareness, Managing Oneself and Others at - for example - BABS/BABA, HND/HNC, DMS, MBA levels will all find this a hugely valuable text through study and working life.

**Cambridge International AS and A Level Economics Second Edition** Peter Smith 2021-05-28

Endorsed by Cambridge International to support the full syllabus for examination from 2023. Build strong subject knowledge and skills and an international outlook with author guidance and in-depth coverage of the revised Cambridge International AS & A Level Economics syllabus (9708). - Understand how the key concepts relate to real-life contexts with numerous case studies and examples from economies around the world. - Build confidence with opportunities to check understanding and tackle exam-style questions. - Ensure a thorough understanding with synoptic links that encourage students to apply their knowledge across different elements of the course. - Master the vocabulary needed to critically assess with key terms and concepts defined throughout, especially helpful for those whose first language is not English. - Develop quantitative skills with opportunities to interpret data throughout. - Maximise potential with study tips in each chapter that cover tricky concepts and provide advice on how to apply skills.

Legal Systems & Skills Judith Embley 2015-04-23 *Legal Systems & Skills* provides students with a practical guide to all the essential knowledge and skills they will need for their law degree and beyond. Divided into three core areas, it forms a foundation for legal studies and for graduate employment. *Essential Legal Systems: Part I* delivers a focused and practical guide to the purpose and application of law. Contemporary and holistic in approach, it covers all the essential topics in legal systems, considering social, moral, ethical, and jurisprudential perspectives. Taking learning further, it helps students to critically evaluate legal systems and their implications for individuals, businesses, and commerce. *Essential Legal Skills: Part II* demonstrates step-by-step approaches to acquiring and honing the skills needed for the academic study of law and professional practice. Numerous visual aids and learning features help students to become adept researchers, nimble problem-solvers, dexterous writers, and competent communicators. They will acquire the tools they need to analyse, evaluate, and apply the law, and to thrive in their future careers. *Essential Employability and Commercial Awareness: Part III* helps students to see how their knowledge and skills can be practically applied, in the legal world or

outside of it. Students are encouraged to reflect on and actively improve their commercial awareness through case studies, practice interview questions, and activities, giving them the skills to thrive in the world of work. Targeted coverage of employability, CV development, and transferrable skills helps students to approach their future careers with confidence and communicate their own competencies effectively. This book is the essential contemporary toolkit for savvy law students, enabling them to: Learn how law works; Develop the essential skills; and Apply them to succeed. Online Resource Centre This text is accompanied by an Online Resource Centre offering a range of stimulating resources, including: Self-test questions The authors' guidance on the thought-provoking questions in the book A library of web links for students Regular updates in the law

Entrepreneurship, Institutional Framework and Support Mechanisms in the EU Nikolaos Apostolopoulos 2021-08-24 Entrepreneurship, Institutional Framework and Support Mechanisms in the EU sheds light on the important and yet crucially under-explored interactions between entrepreneurship, institutions and support mechanisms within the EU.

**Monetary Theory and Policy, fourth edition** Carl E. Walsh 2017-05-12 The new edition of a comprehensive treatment of monetary economics, including the first extensive coverage of the effective lower bound on nominal interest rates. This textbook presents a comprehensive treatment of the most important topics in monetary economics, focusing on the primary models monetary economists have employed to address topics in theory and policy. Striking a balance of insight, accessibility, and rigor, the book covers the basic theoretical approaches, shows how to do simulation work with the models, and discusses the full range of frictions that economists have studied to understand the impacts of monetary policy. For the fourth edition, every chapter has been revised to improve the exposition and to reflect recent research. The new edition offers an entirely new chapter on the effective lower bound on nominal interest rates, forward guidance policies, and quantitative and credit easing policies. Material on the basic new Keynesian model has been reorganized into a single chapter to provide a comprehensive analysis of the model and its policy implications. In addition, the chapter on the open economy now reflects the dominance of the new Keynesian approach. Other new material includes discussions of price adjustment, labor market frictions and unemployment, and moral hazard frictions among financial intermediaries. References and end-of-chapter problems allow readers to extend their knowledge of the topics covered. Monetary Theory and Policy continues to be the most comprehensive and up-to-date treatment of monetary economics, not only the leading text in the field but also the standard reference for academics and central bank

researchers.

Theory, Methodology, Tools and Applications for Modeling and Simulation of Complex Systems Lin Zhang 2016-09-21 This four-volume set (CCIS 643, 644, 645, 646) constitutes the refereed proceedings of the 16th Asia Simulation Conference and the First Autumn Simulation Multi-Conference, AsiaSim / SCS AutumnSim 2016, held in Beijing, China, in October 2016. The 265 revised full papers presented were carefully reviewed and selected from 651 submissions. The papers in this second volume of the set are organized in topical sections on HMI and robot simulations; modeling and simulation for intelligent manufacturing; military simulation; visualization and virtual reality.

Innovation performance measurement: Striking the right balance County Business Patterns, Colorado 1989

**Software Design and Development: Concepts, Methodologies, Tools, and Applications** Management Association, Information Resources 2013-07-31 Innovative tools and techniques for the development and design of software systems are essential to the problem solving and planning of software solutions. Software Design and Development: Concepts, Methodologies, Tools, and Applications brings together the best practices of theory and implementation in the development of software systems. This reference source is essential for researchers, engineers, practitioners, and scholars seeking the latest knowledge on the techniques, applications, and methodologies for the design and development of software systems.

*Cambridge International AS and A Level Business Studies Revision Guide* Peter Stimpson 2013-08-19 Cambridge International AS and A Level Business Studies Revision Guide has been designed specifically to meet the requirements of the Cambridge syllabus.

**Cambridge International AS and A Level Business Coursebook with CD-ROM** Peter Stimpson 2014-10-16 This revised set of resources for Cambridge International AS and A Level Business syllabus (9609) is thoroughly updated for the latest version of the curriculum. Written by experienced authors, the Coursebook provides comprehensive coverage of the syllabus. Accessible language combined with the clear, visually-stimulating layout makes this an ideal resource for the course. Questions and explanation of key terms reinforce knowledge; different kinds of activities build application, analytical and evaluation skills; and case studies contextualise the content making it relevant to international learners. It provides thorough examination support for all papers with exam-style questions with each chapter and an extensive Paper 3 style case study with each unit. The student CD-ROM contains revision aids, further questions and activities. A Teacher's CD-ROM is also available.